

Job searching was painful, time consuming and frustrating as the tremendous effort I have made didn't always pay off, but my perception changed after I had chosen Prowess. Different from other recruiting agents, Prowess has a professional team who not only help job seekers to match job, they also facilitate effective communication with job seekers by providing constructive feedbacks and updates regarding the job application status on a timely manner. Below I would like to share my experience with you about the exceptional service provided by Prowess.

To begin with, I first knew Prowess via internet. The slogan "Remarkable Achievement from Prowess" as well as the colorful wordings attracted my attention. Of course it was the matching of job detail with my qualification which stimulated me to apply for the job posted by Prowess.

Upon receiving my application, Prowess did a quick job matching and invited me for a pre-interview talk. Iris of Prowess reviewed my resume and helped me to identify my strength and weakness through asking some behavioral questions which allowed me to better understand about myself. Having identified the most suitable job for me, she revealed all requisites as required by the company which were very important for my job interview preparation. Throughout the talk, Iris also gave me a lot of constructive comments and feedbacks on my interview skill and the ways to increase the interview successful rate.

The talk was then followed by proactive follow ups. For instance, emails and follow up calls with all interview details, e.g. interview time, venue, contacts and documents required for the interview. All were neatly presented that I won't miss any interview detail.

The post-interview follow up was truly exceptional. Iris proactively reviewed my interview performance, analysis the successful rate, helped me to identify all key learning points and guided me the way to move forward. Even I queried the status after the interview for a few times, the staff did patiently give me updates. Eventually I got the job offer. I want to take this opportunity to sincerely thank for every effort Prowess did on helping me out through my misery job searching process.

Overall, the recruitment service provided by Prowess was exceptional, everything was transparent and the staff was very helpful. For sure I would recommend Prowess to those who are still looking for a good recruiting company to search for a job.

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